

**Make-A-Wish Foundation®
of North Texas**
5005 LBJ Freeway, Suite 410
Dallas, Texas 75244
972 450-9474
972 450-9475 fax
www.northtexaswish.org



September 16, 2004

Mr. Michael Monette
Total Office Solutions, LLP
1473 Terre Colony Court
Dallas, Texas 75212

Dear Mike,

On behalf of the Make-A-Wish Foundation of North Texas and our wish children, we would like to extend our deepest appreciation to you for your tremendous support of our mission to grant wishes to children who have been diagnosed with life-threatening medical conditions. We feel that by bringing hope to sick children, we can help improve the quality of their lives and can create wonderful memories for the entire family.

You always accommodate our requests for assistance whether it is to sponsor a child's wish, furnish our offices or provide moving services for our special events. We also appreciate your willingness to personally serve as a volunteer wish granter, meeting with individual families and granting spectacular wishes.

We consider Total Office Solutions to be a valuable friend of the Foundation. Without the help of our volunteers and donors, we couldn't make wishes come true. The rewards are immeasurable...to touch the life of a special child...to see the wonder in her eyes...to hear his laughter...to know that the parents and siblings have shared a special unforgettable moment...to help create the memory of a lifetime.

I wish you the same joy your kindness brings to our wish children.

Best "Wishes,"

A handwritten signature in blue ink that reads "Barry Smink". The signature is fluid and cursive.

Barry Smink
President and CEO